# SERVICES SUMMARY

# Smarter Quality. Smarter Business.



# **QUALITY SYSTEM IMPLEMENTATION AND MAINTENANCE SUPPORT**

Compliant with FDA, Sherman Act/CAL FDB, Medical Device Directive, ISO 13485, ISO 14971, IEC 6060 1, IEC 62366, IEC 62304

#### **DOCUMENT CONTROL**

#### Logs

**Filing Structure** 

#### Training

External Standards Maintenance and Review

**Doc Control Checking** 

**Document Creation** 

Change Order Processing

Annual Document Review

## SUPPLIER CONTROL

Initiate

Evaluate

Track and Trend

#### Audit

#### CAPA

Initiate

Evaluate

**Root Cause Analysis** 

Track and Trend

Assess Effectiveness

### NON-CONFORMING MATERIAL

Initiate

Evaluate

Track and Trend

Assess Effectiveness

#### **MANAGEMENT REVIEW**

Plan

Organize

Present

Follow up and Close out Action Items

# **DESIGN CONTROL**

New Product Development – Quality Support

V&V Protocol and Report Development/Support

Software V&V

Test Method Development/ Support

### **RISK MANAGEMENT**

Risk Analysis

FMEA

Hazard Analysis

Human Factors/Usability

# POST MARKET SURVEILLANCE

Plan

Report

Maintain

### INSPECTION AND TEST – FIRST ARTICLE THROUGH FG RELEASE

First Article

Component

Sub-Assembly

In-Process

Final Inspection

Lot Release

Batch Record Review and Release

Test Method Development

Gauge R&Rs

# EQUIPMENT CALIBRATION & MAINTENANCE SUPPORT

Initiate Records

Evaluate

Control

**OOT** Investigations

#### AUDITS

External: Support CAL FDB, FDA, ISO 13485

Internal: Manage, Perform, Doc Support

Supplier: Manage, Perform, Doc Support

# PROCESS AND EQUIPMENT VALIDATION SUPPORT

IQ/OQ/PQ

Move Plans

Inspection Development

**Cleaning Validation** 

Packaging and Pouching Validation

# COMPLAINTS

Initiate

Evaluate

Root Cause Analysis

Track and Trend

Assess Effectiveness

# RETURNED MATERIAL PROCESSING

Initiate/Evaluate/Track and Trend/Assess Effectiveness

Decontamination – Disinfection

STERILIZATION (EtO, Gamma, E-beam)

Validation

**On-going Maintenance** 

#### QDA

## REGULATORY

CE Mark – Technical File / Design Dossier

510(k) Submission

On-going Support and Maintenance

# SERVICES SUMMARY



### **QUALITY PROJECTS**

Electronic Quality Management System

**ERP** Implementation

Inspection Plans

Post Audit Remediation

Facility Transfer

Manufacturing Transfer

Line Extensions

Contract Manufacturer Transfer

Second Source Support

Validation (IQ/OQ/PQ)

Process

Equipment

Software Internal

Computerized System/Quality System Software

# **STAFFING**—INTERIM AND PART-TIME

Management Rep

VP/DIR of Quality

Senior Quality Engineer

**Quality Engineer** 

Software Quality

Document Control

Inspector

Supplier Control

**Internal Auditor** 

#### **CONTROLLED ENVIRONMENT ROOM (CER)**

#### CER/CDA Qualification/Validation Documentation

Fabrication and Launch

Requirements Definition

Implementation Plan/Execute

IQ/OQ/PQ Laminar Flow Hoods/Biosafety Cabinets

Establish On-going Monitoring Plan

#### CER/CDA QS Procedures In Support of CER

Environmental Monitoring

Gowning

Cleaning

CER/CDA On-going Services

Trending and Limit Setting

Annual Re-evaluation

**Excursion CA Support** 

Room Expansions/Modifications/Move Equipment/Process Validations

#### TRAINING

QSR/ISO/GMP

GDP

Complaints/MDR/Vigilance

**Process Validation** 

Equipment IQ/OQ

**Complaints and Reporting** 

#### **COMPLETE OUTSOURCING**

**Quality Department** 

**Document Control** 

Inspection and Test

Supplier Control

Let's discuss your Quality System needs. Contact Cannon Quality Group today!

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